



Frequently Asked Questions

Who can use the Link2MyHealth service?

Any patient who sees a doctor that is using Link2MyHealth may use the service. Some patients with health plan coverage can enjoy webVisits® (online consultations with your doctor) as a covered benefit. You may be responsible for the webVisit co-pay or charge as determined by your physician.

How do I get started?

Go to Link2MyHealth and click "Register Now" as a new user.

How do I know if my doctor uses Link2MyHealth?

[Click this link](#) to view the list of participating providers. If your doctor is not participating, you can help us contact your doctor to invite them to participate.

How do I select a physician who uses Link2MyHealth?

Click this link to [view the list of participating providers](#). If your doctor is not participating, you may change to a new physician who uses Link2MyHealth.

To use Link2MyHealth, you must have an existing relationship with a physician using Link2MyHealth. If you want to change to a new physician who uses Link2MyHealth, you must schedule an in-office visit before communicating with them online. Physicians are added regularly.

How much does it cost to communicate with my physician online?

If webVisits are a covered benefit of your plan, and your plan requires a co-pay for a typical office visit, you may be required to pay some co-pay amount for a webVisit. If your plan does not cover webVisits, the cost is determined by your doctor and will be communicated to you before you begin the webVisit. There is no other charge for any other Link2MyHealth service.

Is my privacy protected?

The Link2MyHealth service is completely secure and HIPAA-compliant. Encryption technology and a stringent privacy policy protect your personal information more securely than either the telephone or regular e-mail. Your information is only accessible by you, your doctor, and your doctor's authorized staff.

I still have questions about this program

Contact our partner, RelayHealth, for more details: info@RelayHealth.com or 866.735.2963.